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MAY 11 2009

C P M C

Re: *Future construction taking place in the Estrella Manor Community*

May 1, 2009

Dear Customer,

This letter is to inform you of an upcoming construction project that will be taking place in your community. This project is important to you in that it will enable SRP to continue providing safe and reliable power to your neighborhood.

Due to the tremendous growth in the valley and the high demand for reliable energy it is sometimes necessary for us to upgrade the systems that service your neighborhood. Right now the system in your area is having trouble meeting this high demand for power and the only way to remedy this is to upgrade the system currently in place. This upcoming project will involve upgrading existing electrical equipment and the addition of new underground feeder lines that will help better service the area. This work will then help balance out the uneven electrical loads, helping ensure the future reliability of the system and will also help prevent or minimize any complications further down the road.

In the upcoming weeks you may see crews beginning all the necessary preliminary work in preparation for this upcoming construction. They will be surveying the area by "blue-staking" or designating with paint all of the existing utilities and will be physically locating with flag markers the placement of the equipment and area(s) where work or excavation will be taking place. *Upon receipt of this letter, we estimate that construction in your area will begin in about 2-3 months. (Should this construction impact you directly, you will be receiving a second notification with a more detailed description of the work that may affect you just prior to construction.)*

Every effort is made to keep the public well informed and to insure they know of any upcoming construction that will be taking place in their neighborhood. We appreciate your cooperation concerning this project and thank you in advance for helping SRP continue providing safe and reliable power to your home.

Please feel free to call me with any questions or concerns at (602) 236-2884

Sincerely,

Jesus Gomez

Public Involvement Representative
(KAF-40097)