

## **Estrella Village Manor Homeowners Association Inc.**

Date 6/1/2009

Valued Client,

City Property Management is proud to unveil the latest in technology. City Property has designed a virtual lot file that is available to all of the community owners free of charge.

We feel this addition is invaluable as each owner will have the opportunity to review not only their accounting status, but any violation status as well as Architectural status for their specific unit/lot. Each owner will be able to view the letters that have been issued to them as well as any pictures that may have been taken regarding a recent violation.

This web-based function will also allow owners to make payments online, as well as download any of the Association's forms including the Architectural modification request forms. It is a completely secured web-based site and each owner will be assigned their own specific pass code. Once an owner visits their unit/lot file, they will have the ability to modify the pass code to one of their choice.

Since we value communication, there are contact tabs so an owner will have the ability to notify a member of our team that specifically services their account.

We encourage you to visit the virtual lot file, and become as excited as we are. In keeping with the "Green" spirit, we hope this valuable tool will be used generously within your Community. Please visit [homeowners.cityproperty.com](http://homeowners.cityproperty.com) and take a look at your information, your pass code is \_\_\_\_\_. We have included this information on the recent late notices issued to your delinquent homeowners.

To create your account, click on the **[click here to create your account](#)** link on the login page. You will be prompted for your pass code, and then your email address and a password of your own choosing for future logins.

To receive your passcode, please contact Dawn Fowler at the management company for your pass code at (602) 437-4777 (ext. 104).

If you have any questions or would like to share some comments regarding the virtual lot file, we would like to hear from you.

Thank you  
City Property Management